



## Notifying us of your preferred Electricity Agents

As an electricity supplier, we have a legal requirement to appoint agents in matters relating to your meter operation and how we go about collecting and aggregating consumption data. Traditionally, these agents are known as the following:

- **Meter Operator (MOP):** This covers the maintenance and general management of a meter.
- **Data Collector (DC) and/or Data Aggregator (DA):** This covers the collection and validation of consumption data for billing and electricity settlement processes.

If you have a direct commercial contract in place with any of these agents, then it is important to let us know as soon as possible by completing this form.

### What if I do not notify you of my contracted agents?

Unless we are notified at the point that we agree to your electricity supply agreement, we will automatically appoint our preferred agents with the contracted rates reflecting this arrangement. This means that there is a risk that you could be 'double-charged' for the same service.

Should you notify us of your agents retrospectively then we will undertake a process to appoint your agent to the relevant service. We will also apply an agent discount charge on your electricity invoice to remove our preferred agent cost out of your contracted unit rates.

Let us know your contracted agent by completing the below table:

Agent:	Meter Operator (MOP)	Data Collector (DC)	Data Aggregator (DA)
Company Name:			
Contract Reference:*			
Service Reference:*			
Service Level reference:*			

\*if known

Please send your completed form to [hello@crowngas.co.uk](mailto:hello@crowngas.co.uk)

If you have any questions then please get in touch with us at the above mailbox or E-Chat or 0161 762 7744

Crown Gas & Power, Crown Point, Heap Brow, Bury, BL9 7JR

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Please note that telephone calls made to or from the above number maybe recorded for quality and training purposes.

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