

Environmental Policy

Crown Gas & Power's ongoing mission is to deliver personable, dependable, and sustainable energy supply services that meet and exceed the expectations of our customers and wider stakeholders. As part of this mission we are committed to ensuring our office based operations take account of our business needs, our peoples needs and also our planets needs.



Personable

We are proud of our first-rate customer service record. We ensure that all customers regardless of their business size or energy needs, benefit from our fair and personable approach.

Dependable

We put all our energy into providing yours, meaning you can depend on us for reliable, timley and accurate information, services and support.

Sustainable

We are committed to supporting our customers, communities and environment, both now and in the future, through clear governance, responsible management and continous improvement.

To support this commitment Crown Gas & Power, led by the Board of Directors, has implemented an Environmental Management System (EMS) that meets the requirements of ISO14001:2015.

Our EMS is designed to:

- Identify, monitor, and manage the environmental impacts and compliance obligations associated with our activities.
- Measure and report our environmental performance seeking practical opportunities to reduce our environmental impact and emissions.
- Control office purchasing, asset management, and disposal to minimise waste and maximise value.
- Prepare for, and respond effectively to environmental incidents to prevent or reduce harm
- Communicate openly with stakeholders on our environmental performance and progress.
- Engage constructively with industry and regulatory bodies to support wider Net Zero and climate change goals.
- Continually improve our environmental performance and the effectiveness of our EMS.

This Environmental Policy is reviewed regularly to ensure its ongoing appropriateness and effectiveness.

Signature:

For and on behalf of the Senior Leadership Team

Last Review: 04/11/2025



