

Quality Policy

Crown Gas & Power's ongoing mission is to deliver personable, dependable, and sustainable energy supply services that meet and exceed the expectations of our customers, stakeholders, and regulatory bodies.



To formalise this commitment, Crown Gas & Power, led by our Board of Directors, has implemented a Quality Management System (QMS) that meets the requirements of BS EN ISO9001:2015.

Through this system we can demonstrate:

- Clear and strategically driven Quality Objectives that support growth, innovation, and operational resilience in line with our ongoing mission
- Fair, transparent, and customer-focused service, with prompt investigation and resolution.
- Compliance with applicable legal, regulatory, and industry requirements
- Appropriately defined processes and proportionate risk-based controls
- Ongoing training, development, and engagement to ensure competence and accountability
- Regular monitoring, measurement, and evaluation of performance
- An agile approach to change management, enabling us to adapt quickly and effectively to evolving customer, regulatory, and industry requirements and opportunities
- Continual improvement of our services, processes, and the QMS

The appropriateness and effectiveness of this policy is reviewed on an ongoing basis as part of our commitment to continuous improvement.

Signature:



For and on behalf of the Senior Leadership Team

Last Reviewed: 04/11/2025

Crown Gas & Power is the general term applied to the companies Crown Gas and Power Limited (Co Reg. 07980591)
Crown Gas and Power 2 Limited (Co Reg. 11357910) and Crown Oil Limited T/A Crown Gas and Power (Co Reg. 1315556).
Companies are registered in England and Wales. Registered offices at The Oil Centre Prettywood, Bury New Road, Bury, Lancashire, BL9 7HY.
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